Case Study: Recruitment solutions for one of the major International Banks

Background

Our client, a leading global banking organization, had established a new company in India to house its existing shared services function- a knowledge based Analytics function serving the bank globally and units/ individuals providing oversight over Operations and Technology suppliers in India. The goal was to consolidate activities performed by existing Centers of Excellence to a central location at Mumbai. Our client needed candidates on board in new business unit on an immediate basis.







Service Offered: Search & Selection

| Challenges | Solutions | Results |
|---|--|--------------------------------------|
| Stringent selection guideline: getting a Senior | A very strong team was put on cold calling | Timely recruitment of all desired |
| Manager with a valid US visa | and referencing to map the industry and | candidates |
| Finding a candidate with strong background of | document the relevant data of available | Successful migration of the |
| large scale People Soft General Ledger | candidates | project to new unit in Mumbai |
| Implementation, in a multicultural and global | A shortlisted list of 16 candidates was | Team Gi exceeded client's |
| banking environment | drafted post research and adhering to the | expectation by submitting the |
| To join at a short notice and travel immediately to | selection criteria. Of these, 4 resumes were | relevant profiles at the first stage |
| the USA to lead project migration | for the position of AVP/Manager and 12 for | itself. Client decided to go ahead |
| Multiple selection stages: Operations and HR | Analysts/Assistant Managers. These | with 1 additional Manager |
| round in India and 2 global rounds from USA | candidates were from Mumbai/Pune region | The meticulous work put together |
| through Video Conferencing | only | by the team impressed the client |
| All the candidates needed to have exceptional | Having established the fact that notice period | and so far the team has recruited |
| communication skills and high fluency in English | could be one of the hindrances, client was | for over 200 positions in a year |
| Some of the qualifying candidates were not | explained the need to buy the notice period | for its client |
| comfortable with the night/ late evening shifts. | so that candidates can join in 45 days | |